

THE ENVIROVENT STADIUM ACCESS STATEMENT



INTRODUCTION



THIS ACCESS STATEMENT PROVIDES INFORMATION ABOUT THE ACCESSIBILITY FEATURES AND FACILITIES AVAILABLE AT THE ENVIROVENT STADIUM.

IF YOU HAVE AN INVISIBLE DISABILITY, PLEASE CONTACT HTAFC, PRE-MATCH DAY, AT DAO@HARROGATETOWNAFC.COM.

WE ARE COMMITTED TO ENSURING THAT ALL VISITORS, INCLUDING THOSE WITH DISABILITIES, CAN FULLY ENJOY THEIR EXPERIENCE AT OUR STADIUM. WE CONTINUOUSLY STRIVE TO IMPROVE ACCESSIBILITY AND MAKE REASONABLE ADJUSTMENTS TO ENSURE EVERYONE'S NEEDS ARE MET.

VENUE INFORMATION:

- **NAME: THE ENVIROVENT STADIUM**
- **ADDRESS: HARROGATE TOWN AFC
WETHERBY ROAD
NORTH YORKSHIRE
HG2 7SA**

- **CONTACT: DAO@HARROGATETOWNAFC.COM**
- **WEBSITE: WWW.HARROGATETOWNAFC.COM**





PRE-VISIT INFORMATION

OUR WEBSITE PROVIDES DETAILED ACCESSIBILITY INFORMATION, INCLUDING PARKING FACILITIES, SEATING ARRANGEMENTS, AND FACILITIES FOR PEOPLE WITH DISABILITIES. WE ENCOURAGE VISITORS TO CONTACT US IN ADVANCE TO DISCUSS ANY SPECIFIC REQUIREMENTS AND TO MAKE ARRANGEMENTS FOR ASSISTANCE IF NEEDED.

PARKING:

- **SUPPORTERS SHOULD BE INFORMED THAT THERE IS NO PARKING AT THE GROUND. THERE IS STREET PARKING AVAILABLE NEARBY.**

ENTRANCES:

- **THE STADIUM HAS DESIGNATED ACCESSIBLE ENTRANCES WITH RAMPS AND WIDE PATHWAYS FOR EASY ENTRY.**
- **CLEAR SIGNAGE IS PROVIDED TO GUIDE VISITORS TO THE ACCESSIBLE ENTRANCES.**

TICKETING:

- **ACCESSIBLE SEATING AREAS ARE AVAILABLE THROUGHOUT THE STADIUM.**
- **VISITORS WITH DISABILITIES CAN REQUEST ACCESSIBLE SEATING WHEN PURCHASING TICKETS.**

SEATING:

- **WHEELCHAIR SPACES ARE PROVIDED IN VARIOUS SECTIONS OF THE STADIUM TO ENSURE AN INCLUSIVE EXPERIENCE.**
- **COMPANION SEATING IS AVAILABLE ADJACENT TO WHEELCHAIR SPACES.**
- **SEATING AREAS ARE WELL-MAINTAINED, AND STAFF ARE AVAILABLE TO ASSIST WITH SEATING ARRANGEMENTS.**

FACILITIES:

- **ACCESSIBLE RESTROOMS EQUIPPED WITH APPROPRIATE FACILITIES ARE LOCATED WITHIN THE STADIUM.**
- **BABY CHANGING FACILITIES ARE AVAILABLE.**
- **STOMA TOILETS ARE AVAILABLE..**

WHAT WE PROVIDE



- **DISABILITY PARKING – MAP OF LANCASTER ROAD – BLUE BADGE PARKING AVAILABLE**
- **STOMA FACILITIES**
- **INFORMATION HUB, ISSUES RELATING TO ACCESS.**
- **FOOD SERVICE – DAD WILL ASSIST IN PURCHASING FOOD FROM THE KIOSK AND DELIVER IT TO YOUR SEAT.**
- **PONCHOS HANDED OUT FOR FREE IN RAINY CONDITIONS, AND THOSE FANS WHO ARE IN THE ACCESSIBLE SEATS – FRONT ROW OF THE ENVIROVENT STAND AND BLACK SHEEP STAND.**
- **SENSORY PACKS AVAILABLE UPON REQUEST**
- **REST SEATS FOR ADDED COMFORT**

We care about every fan, and we want everyone to enjoy the game comfortably. That's why we've introduced rest seats, strategically placed around the stadium. These seats are for those who may have trouble walking to their designated seats or are experiencing any physical difficulties. Your comfort is a top priority for us.





HOW TO FIND US

BY BUS

- THE WETHERBY BUS SERVICE NUMBER 7 (TRANSDEV) AND THE X70 (CONNEXIONS BUSES) STOPS OUTSIDE THE GROUND. THE SERVICE RUNS FREQUENTLY WITH A JOURNEY TIME OF AROUND 10 MINUTES FROM HARROGATE BUS STATION.
- THE BUSES OPERATED BY TRANSDEV ARE ALL LOW FLOOR VEHICLES (THIS MEANS THEY CAN BE LOWERED TO PAVEMENT LEVEL WHEN THE BUS STOPS AND THE DOOR OPENS) AND EACH BUS HAS A MINIMUM OF ONE DEDICATED WHEELCHAIR SPACE.
- ALL BUSES HAVE CLEARLY MARKED PRIORITY SEATS FOR ANYONE WHO NEEDS THEM, THESE SEATS HAVE MORE LEGROOM THAN THE STANDARD SEATS AND THERE IS A SPACE UNDERNEATH FOR AN ASSISTANCE DOG.
- THE BUS FLOOR IS NON-SLIP, AND THEY ARE COLOUR- CONTRASTING HANDRAILS ON THE SIDE OF EACH DOOR WITH HORIZONTAL HANDRAILS IN THE GANGWAY AREAS.
- A DEDICATED WHEELCHAIR SPACE IS NORMALLY LOCATED ON THE RIGHT-HAND SIDE OF THE BUS.

FANS ARE REMINDED THAT BUSES CAN GET VERY BUSY ON MATCHDAYS.

FURTHER INFORMATION CAN FIND VIA THE TRANSDEV WEBSITE: [HTTPS://WWW.TRANSDEVBUS.CO.UK/HARROGATE/](https://www.transdevbus.co.uk/harrogate/)

BY TRAIN

- NEW AUTOMATIC AUDIO ANNOUNCEMENTS SYSTEMS AND ELECTRIC INFORMATION SCREENS HAVE BEEN INSTALLED AT HARROGATE RAILWAY STATION AND THEY PROVIDE AUDIBLE AND VISUAL INFORMATION ABOUT THE NEXT TRAIN TO ARRIVE.
- TRAINS HAVE PUSH BUTTONS OPERATED POWER SIDING DOORS AND FLAT WIDE ENTRANCE, GOOD INTERNAL LIGHTING AND HANDY GRAB RAILS, DOOR OPENING BUTTONS HAVE COLOUR-CONTRAST SURROUNDS, AND TACTILE AND BRAILLE TEXT.

THE NEAREST TRAIN STATION TO THE GROUND IS HARROGATE TRAIN STATION 1.6 MILES.

WHAT FACILITIES ARE AVAILABLE AT HARROGATE STATION? -TOILETS, STATION BUFFET, WI-FI, SHOPS, ATM, POST-BOX, TELEPHONES - COINS AND CARD, DISABLED ACCESS - THE WHOLE STATION IS STEP-FREE, AND THERE ARE WHEELCHAIRS, RAMPS AND INDUCTION LOOPS AVAILABLE.

CLUB SHOP/TICKET OFFICE

OUR CLUB SHOP STOCKS A RANGE OF CLUB MERCHANDISE, ALL OF WHICH CAN BE VIEWED AND PURCHASED AT OUR ONLINE [SHOP](#)

AS WELL AS BEING AVAILABLE TO BUY ONLINE, ALL ITEMS BELOW ARE AVAILABLE IN OUR OFFICIAL STORE AT 32 COMMERCIAL STREET, HARROGATE, HG1 1TY.

ON MATCHDAYS, MERCHANDISE CAN BE PURCHASED FROM OUR POP-UP STORE, LOCATED BEHIND THE AON STAND.

OPENING TIMES

MONDAY - CLOSED

TUESDAY - 10.30AM - 5.30PM

WEDNESDAY - CLOSED

THURSDAY - 10.30AM - 5.30PM

FRIDAY - 10.30AM - 5.30PM

SATURDAY - 10AM - 4PM (CLOSED HOME MATCHDAYS)

SUNDAY - CLOSED



BUY TICKETS



COUNTDOWN TO KICK-OFF

PLEASE BE ADVISED THAT THE FOLLOWING TIMES ARE FOR A 3PM KICK-OFFS TIME WILL BE ADJUSTED ACCORDINGLY FOR OTHER KICK OFF TIMES.

9AM – TICKET LINES ARE OPEN.

1.30- TURNSTILES OPEN

1.35-PRE-MATCH ENTERTAINING COMMENCES

2.15- PLAYERS PRE MATCH WARM UP

2.55 – TEAMS EMERGE FROM TUNNEL

3PM- KICK OFF.

WE HAVE OPTIONS TO SUIT ALL BUDGETS AT HARROGATE TOWN, WITH A NUMBER OF KIOSKS AROUND THE GROUND WHERE YOU AND YOUR FAMILY CAN PICK UP TRADITIONAL MATCHDAY FOOD AND A MIXTURE OF HOT & COLD BEVERAGES BEFORE AND DURING THE MATCH. OUR FULL MATCHDAY MENU CAN BE SEEN ON THE NEXT PAGE.

DISABLED AWAY SUPPORTERS ARRIVING BY COACH.

GENERALLY AWAY COACHES ARE INSTRUCTED TO PARK AT THE SHOW GROUND, PLEASE ASK THE COACH DRIVER TO DROP ANY DISABLED FANS OFF AT WILLOW TREE PRIMARY SCHOOL WETHERBY RD, HARROGATE HG2 7SG.

Who made all the pies?MrD



Proud to be
@TOWN



MATCHDAY MENU

For the Kick-Off!

- Freshly Baked Jelly-less Pork Pie **£3.5**
- MrD's Speciality Individual Steak Pie **£4**
- "Pie of the Match" **£4**
See Specials Board
- Glorious Game Pie **£4.5**
- MrD's "Fill yer boots" Larger Pie **£6**
Minced Steak, Chunky Steak, Chicken, Mushroom & Tarragon
- Manager's Mediterranean Vegetable Tart **£7**

Go to Town on it!

Add to your Pie...

- A Side Step of Mushy Peas & Mint Sauce **+£2.5**
- OR** A Dugout of Mash & BlackSheep Gravy **+£3.5**
- How about 'The Full Monty'? **+£5.5**
...add both of the above!

Don't fancy a pie?...

- Frankenfeast "A monster of a Sausage" **£7**
Soft fresh 9" topped roll, large Frankenfurter, balsamic onions, sauce and crispy onions to finish
- The "Under Dog" **£5**
American style hotdog in soft roll, always a dribble of sauce
- Kickin' Chilli Dog **£7**
As above with our "spiky" beef chilli
- Vegan Dawg **£7**
Plant-based protein at its best
- The Gaffer Burger **£7**
Hand-pressed 7oz 100% British Beef Burger, Fresh Bread Bap, Iceberg lettuce, tomato, gherkin, ketchup and mustard
- "Eeeez-eh Cheese-eh" Gaffer Burger **£8**
It's our top scorer! As above but with delicious slab of cheese melted over the top of the burger

Lighter bites... back of the net!

- Cheesy "1919" Nachos served warm **£4.5**
- Kickin' chilli nachos fully loaded **£6.5**

Juniors, it's in the bag!

- Kids 'HarryGator' Meal **£5**
*Your choice of either a:
HarryGator Dog or 4oz Burger or Cold Chicken Wrap
Served in a HarryGator goodie bag including
Fruit, Drink, Haribo's & sauce*
- Pot shot of fruit **£2.3**

They think its all over...

- Confectionary **£1**
- Seabrook Yorkshire Crisps **£1**
- Country Corner Cakes **£2**

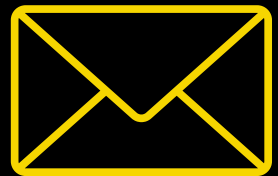
Warm-Ups!

- Yorkshire Tea **£2**
- Douwe Egberts Coffee **£2.5**
- Hot Chocolate **£2.3**
- Hot Bovril **£2.3**
- Cuppa Soup **£2.3**

Cool-Downs!

- Diet Coke & Oasis **£2.2**
- Coke and Fanta **£2.5**
- Harrogate Spring Water **£2**

CONTACT US



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HAMILTON MATTOCK
FAN ENGAGEMENT MANAGER

MAGGIE PATTISON
DISABILITY ACCESS OFFICER

